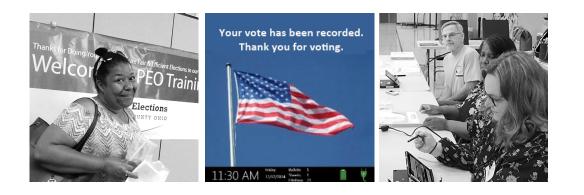
Board of Elections

HAMILTON COUNTY OHIO



PEO Quick Guide

May 4, 2021 Primary/Special Election

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VoteHamiltonCountyOhio.gov

3-17-21

Election Day Phone Numbers

HELP DESK	762-9010	Missing Supplies? Equipment Problems? Procedural Questions?
POLLING PLACE	632-7016 632-7022	Can't Get In? Can't Locate Equipment? Electrical Power Problems?
PEOs	Dem 632-7041 632-7081 Rep 632-7042 632-7097	Saturday Supply Pick Up Problems? Missing /Sick Worker?
WHERE TO VOTE	632-7000 Press 1	Find Correct Precinct?
ABSENTEE	632-7039 632-7040 632-7044	

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Definitions

Precinct - An area where voters live & vote. Each precinct has unique name (e.g. Cincinnati1-A).

Voting Location - An area with voting equipment where voters cast their ballots on election day. Also known as 'Polling Location'.

Multiple Location - A voting location with more than one precinct. Single=1 precinct, Double=2 precincts, Triple=3 precincts, Ouad=4 precincts

Home Precinct - The first precinct (in # or letter order) in a multiple location. If Green A, Green B, and Green C are together, Green A is the Home Precinct.

PEO - Precinct Election Official - a poll worker on Election Day

VLM - Voting Location Manager - overall manager coordinates all PEOs at the location

VLD - Voting Location Deputy

Ballot - Can be 1 or 2 sheets of printed paper specific to each precinct

VAT - Voter Assistance Table - VAT ePB + ePB Printer

Surge Protector - Works with ePB - a device with outlets & USB ports to regulate electric power **Router** - Allows ePBs to communicate with each other

ePB Printer - Works with VAT ePB for printing 11am and 4pm VOTED LIST and redirect info ePB - Electronic Poll Book or ePoll Book & accessories - VAT ePB payroll clock-in & ballot accounting











Key Ring

Silver - Caddy padlock Black - Ballot Box doors Purple - Outside locks on Vscan & Access Writer Yellow - Screen lock inside Vscan & Access Writer

Surge Protector

Ballot Box tote - Black fabric bag contains folded Ballot Box

and fabric privacy wings

Router

ePB Printer



Vscan - Ballot scanner, voters insert/scan their voted ballots (white case with blue tag, secured on top of Ballot Box)

Ballot Box - Voted ballots from Vscan drop into locked ballot box (black) (folds flat for transport)

ACCESS STATION

Set of voting equipment used by a voter with disabilities to mark their ballot, and then print their completed ballot.

Voter takes printed ballot and feeds it into Vscan (unless provisional).



Access Writer tote Red handled bag contains

folded booth, printer table and privacy wings

Access Writer

Access Ballot Printer box

Access Writer Allows a voter to mark their ballot on a touch screen or by using the Access Controller. (white case with red tag secured to booth & connected to printer)

Access Writer Booth

Folding stand that supports the Access Writer and privacy wings. Voter sits in chair or wheelchair to mark their ballot.





Access Controller Alternative to using touch screen; is compatible with headphones, tactile input switches, & other inputs. Turn wheel to activate audio. Attach new ear piece covers before each user.

Access Ballot Printer Prints ballot marked on Access Writer. Voter then casts ballot on Vscan.

Access Printer Table Ballot printer sits on top.



Equipment and supplies delivered in locked Caddy

Mobile wire container that holds equipment and supplies for the polling location.

Polling Location

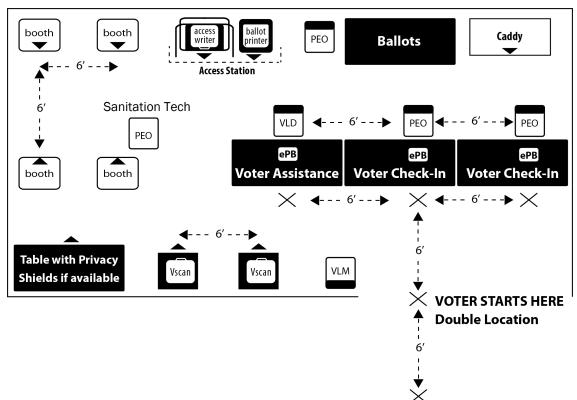
All PEOs in a location work together as a TEAM to make sure voters get their correct precinct voting materials.

Each Polling Location:

- 1 Voting Location Manager (VLM)
- PEOs assigned by party equal numbers of Democrats and Republicans
 When handling ballots and voting equipment both parties must be represented
- All PEOs work as a TEAM to make sure:
 - A voter is in correct location and given correct precinct ballot
 - Election laws are followed
 - All voters have access to a fair voting process
- At least 2 ePBs for each location one labeled as VAT and the other one as Check-in
- Voters go to any Check-In and any Vscan in the location
- Every location has Vscan(s), voting booths and one Access Station
- Find Voters List combines voters from all precincts at the location
- Campaign Neutral Zone (see Comprehensive Manual) voters may bring their own campaign papers to location for personal use but cannot display them
 - Identified by placing US flags 100' from voting entrance

Each Precinct at a polling location has its own voting materials (labeled):

- Ballots
- Provisional Envelopes
- Unscanned Envelopes
- Split materials (if applicable)
- Write in candidates list in envelope (if applicable)



Preparation

PEO Duties & Assignments

Voting Location Manager (VLM)

- Appointed by the Board to be the Polling Location Team leader
- Picks up the Blue Ballot Bag (with ballots & keys/codes) and special instructions bag on the Saturday before the election at their assigned Pick-up and Drop-off location
- Manages the location at Monday Night Set-up & on Election Day
- Assigns PEO jobs using the checklists on Pages 11, 22, 42, and 52 of this Quick Guide.

Also assigns a rotating PEO as Sanitation Tech to clean voting booths & pens after every use.

- Coordinates lunch, dinner & breaks
- Rotates PEO duties throughout the day
- Reports any problems to the Help Desk
- Assists Access Station voters and sanitizes after each use
- Works with PEO from the opposite party to complete Ballot Accounting on Election night & makes sure all supplies are packed up

• The VLM & VLD drive together in the same car to the assigned Drop-off location with the packed red ePB cases, white Vscans (with blue tag), Blue Ballot Bags and blue Provisional & Unscanned Envelope bag. Passenger may ride in the back seat.

Voting Location Deputy (VLD)

- Second in command at the polling location
- Is the opposite party of the VLM
- Designated VLDs pick up Blue Ballots Bag (with ballots & keys/codes) on the Saturday before the election at their assigned Pick-up and Drop-off location
- Drives with the VLD in the same car to the assigned Drop-off location Election night with the packed red ePB cases, white Vscans (with blue tag), Blue Ballot Bags and blue Provisional & Unscanned Envelope bag

Precinct Election Official (PEO)

- A poll worker on Election Day
- Has an understanding of all jobs at the polling location
- Responsible for ensuring a fair and accurate election by following all procedures & instructions from the VLM and the Board of Elections

Ethics, Professionalism & Campaigning

PEOs are here to serve the voters of Hamilton County & guide them through the democratic process.

Ethics & Professionalism

- Treat everyone in a professional manner
- Work efficiently
- Resolve problems—so voters can vote with ease and confidence

Body language is a powerful tool in tense situations

- *Allow a person their personal & socially distant space
- * Watch your posture-keep arms uncrossed and hands off hips

Listen to the voter's concerns or questions and communicate using positive and helpful statements

- * Let the voter speak, do not interrupt
- * Use positive language "I want to help you" or "Let's call the help desk to figure this out"
- Must be non-partisan and work together as a team
- Respect & listen to instructions from the VLM
- Understand you are the front line of our democracy—utilize resources such as the Quick Guide, Comprehensive Manual, Troubleshooters and Help Desk
- If you don't know the answer to a question or are unsure of what to do, ask for help
- Put yourself in the voter's shoes: voting is important, and we all want our voices heard
- No electronics other than those provided by the BOE may be used at the polling location including laptops, tablets, music players, radios, etc. Cell phones can be used for BOE contacts.

People Allowed in the Polling location:

- A voter; the voter's child or other person assisting the voter
- Election officials, BOE staff with credentials
- Persons reviewing 6:30am, 11am & 4pm list of voters
- Appointed Observers (ask to see Certificate of Appointment)
- A police officer
- Media allowed reasonable access to polling locations during elections including filming but they cannot film a voter's ballot or broadcast 'live' from inside the voting area. If a reporter requests an interview contact the Help Desk

People NOT Allowed: candidates or campaign workers; pollsters; persons collecting petition signatures; persons or a group distributing food.

Campaigning

Keep the polling location a CAMPAIGN NEUTRAL ZONE—all campaign solicitors & materials must stay outside the flags. Voters may bring materials, like sample ballots, for personal use.

The following is NOT allowed in the polling place or surrounding neutral zone:

- 1. Attire and paraphernalia displaying the name of a political party;
- 2. Attire and paraphernalia displaying the name of a candidate; and
- 3. Attire and paraphernalia demonstrating support of or opposition to a ballot or issue

Even though particular attire may be viewed by some as a political statement, if it does not include the name of a candidate or a political party, or advocate for or against a ballot question or issue, it should be allowed.

Election Security at the Polls

IMPORTANT: The Vscan & Access Station are not connected to the internet

Ballots scanned on the Vscan are recorded on secure Vdrives that are tabulated at the Board office election night; and they are backed up by the voted paper ballots. Audits are conducted after the election. Poll workers are assigned by both the Democratic & Republican parties in equal numbers.

PEOs help to make sure the election is secure at the polling place they:

- 1. Check all tamper proof seals on equipment
- 2. Run a zero report to show no ballots were cast on the Vscan
- 3. Keep watch over equipment, materials & supplies on election day & report suspicious activity
- 4. Document any incidents in Notes Pages/Forms Binder
- 5. Follow chain of custody procedures
- 6. Call 911 if there is an emergency. The polling place address is listed on the back of the Check-In and VAT signs

Evacuation of your Polling Location

If you must leave your polling location due to an emergency like a fire or tornado:

Keep calm. Your safety and the safety of voters is the first concern. Gather the following, if time to do so safely:

- Vscans
- Voted ballots (it may be quickest to pick up the locked ballot box with voted ballots inside)
- ePoll Books
- Provisional & Unscanned Envelope bag
- Unscanned envelopes and clipboards

If voters are in the process of voting when the evacuation takes place, they may finish voting once out of the building in a safe place by using the clipboard and placing the ballot in an unscanned envelope. The unscanned envelope is then placed in the Provisional & Unscanned Envelope bag.

Call the Help Desk as soon as you are in a safe place.

Election Security at the Board Office

The Vote Counting room-where ballots are tabulated-is not connected to the internet

Ohio Secretary of State, working with all boards in Ohio, implemented these security measures:

- 1. Physical improvements
- 2. Personnel background checks
- 3. Secure websites & emails
- 4. Cyber attack detection & tracking tools
- 5. Board staff security training

Safety Measures & Sanitation Tools

Follow these guidelines to stay safe

- 1. Take your temperature before coming to poll location (must be less than 100.4)
- 2. Call PEO coordinator if you have any symptoms or fever or have been exposed to someone who has tested positive for COVID 19
- 3. Wear a mask all day to protect yourself and others—also in transport with other PEO. When communicating with someone who is hearing impaired, where the ability to see mouth is essential, use face shield instead of mask. Hand voter the Making Voting Accessible sheet

Z

- 4. Maintain 6' social distance from other people throughout the location. When social distancing is not possible, consider using face shield or table top shield and mask
- 5. Keep hands clean and don't touch your eyes, nose and mouth
- 6. Wipe equipment, tools and sanitize your hands after every voter
- 7. Make sure location is set up, clean and ready for voters 6:30am Election day, and maintain standards all day long

Sanitation Tool Kit (green bag)

- Disposable face masks—for PEOs (required) & voters (strongly encouraged) as needed
- Disposable gloves—for PEO use (optional)
- Table Top Shields—use a a barrier at Check-in tables
- Hand sanitizer-for PEOs and voters at entrance, Check-in tables, and exit
- Alcohol spray—for cleaning booths and pens
- Isopropyl alcohol wipes-for cleaning ePoll Book screen and stylus
- Disinfecting wipes—for wiping tables and high touch door handles etc.
- Measuring tape-to ensure 6' spacing during set up
- Wide blue tape-to mark large X's on floor showing 6' spacing
- Door stops-to prop doors open for extra ventilation

Please place **used** masks and gloves in the trash. Do not return in the Sanitation Tool Kit.

Safety Procedures-start with everything clean and maintain standards all day

Hand washing tips

Wash your hands often with soap and water for at least 20 sec. Use hand sanitizer after every voter, cover all surfaces of your hands and rub together until they feel dry. Avoid touching your eyes, nose and mouth with unwashed hands. Make sure hands are dry before touching ballots or equipment.

Cover your mouth and nose with a mask

PEO must wear a mask inside the polling place. Voters may be asked if they want a mask. If voter refuses, the voter must still be permitted to vote. Wash your hands before putting on your mask, put it over your nose and mouth and secure it under your chin. Fit it snugly against the sides of your face, make sure you can breathe easily. Don't put the mask around your neck or up on your forehead. Don't touch the mask, and, if you do, wash your hands or disinfect your hands with hand sanitizer.

When to use gloves

Use gloves when cleaning and disinfecting. Wash your hands after you remove gloves.

Cleaning guidelines

- ePoll Book (will have a clear plastic cover) & styli—use alcohol wipe after every use (alcohol wipes can be reused)
- Voting booths & pens—use alcohol spray cleaner after every voter
- Access Writer controls (except Touch Screen) use disinfecting wipes after every voter
- Table surfaces & high touch areas, like door knobs, light switches etc.—use disinfecting wipes throughout the day

Polling place modifications

Use the tape measure and wide blue tape to mark large x's on the floor showing 6' space between voters (use your voting location layout, and mark x's outside the door for voters waiting in line). Create a linear flow in the location, use one door for entrance and another for exit if possible. Place ENTER and EXIT signs. Set up a sanitation/greeting station at the entrance. Display Health Safety posters and have masks and hand sanitizer ready to offer voters.

Sharing Food

It's best not to share food this election unless your team shares prepackaged or single food or snack.

Saturday Supply Pick-up - VLM / VLDs

Saturday before Election Day - Pick Up between 9:00am-1:00pm. VLMs and designated VLDs will receive letter with Supply Pick Up location. VLM letter contains list of election officials for the location.

VLMs contact each PEO regarding:

- 1) Their assignment
- 2) Polling Location
- 3) Monday night set-up 7pm
- 4) Tuesday Election Day arrive 5:30am

Can't Pick Up Supplies? CALL Immediately Dem: 632-7041 Rep: 632-7042

VLM picks up:

- □ Blue Ballot Bag(s) (BBB) with Ballots inside
 - Keys & Codes Bag with seals (in BBB)
- Special Instructions Bag

Designated VLD picks up:

□ Blue Ballot Bag(s) (BBB) with Ballots inside (Note: no Special Instructions Bag)

All other voting equipment and supplies will be delivered to polling location in a locked caddy.

Wrong Location/Precinct Name on materials? CALL PEO Coordinator.

Monday Night Set-up 7-9pm, All PEOs

VLMs & designated VLDs bring blue ballot bags (with ballots and keys & codes bag inside) and special instructions bag to the 7:00pm meeting.

Follow the **suggested layout** for your polling place. Space tables & equipment so 6' social distance is maintained. Place floor markers at 6' intervals to manage voter lines inside & outside polling place.

VLM assigns PEOs to election day jobs listed below and completes checklist.

CHECKLIST:

	1-Remove supplies from Sanitation Tool Kit and check all supplies		Assemble and arrange Voting Booths Put (black) Privacy Shields on tables	
	2-Remove equipment & supplies from Caddy using Supply List		OTHER DUTIES	
	3-Check all equipment and supplies for correct polling location		Arrange materials Post all indoor signs	
	4-Check ballots for correct precincts		Make sure location is set up for linear flow,	
	5-Check Special Instructions Bag	6' social distance, and is clean & safe		
•	UIPMENT Set up & power on ALL ePBs - log only one as VAT ePB		A ASSIGN JOBS FOR ELECTION DAY VAT ePB - Assist voters with Special Designations, Process Provisional Voters	
	VAT ePB - all PEOs Clock-In Payroll/Oath/ Ethics		Check-In ePB voter processing Pull Ballots	
	Assemble Black Ballot Boxes and secure Vscan on top (attach cord to back of Vscan, DO NOT plug into outlet)		Sanitation Tech VLM will greet voters, assist Access Station	
	Assemble Access Station near check-in table: setup booth & Access Writer, place Access Ballot Printer on printer table (attach cord to back of Access Writer & use printer cord to attach printer to Access Writer) DO NOT plug into outlet	FIN	voters and manage the location AL DUTIES FOR MONDAY NIGHT Log out ePBs <u>temporarily</u> , power off all ePBs & router - store inside Caddy (ePB Printer can be left out)	
	Get blank Ballot Paper from brown Accordion Folder in BBB. Place ballot paper in Access Ballot Printer		Place ballots in BBB, place BBB in Caddy Close Caddy and secure with lock	
	Set up Provisional & Unscanned Envelope bag . Place it on the VAT table		VLM and VLD each take home one set of keys & codes	

Can't Find Caddy in Polling Location? CALL 632-7016 or 632-7022

Monday Night–Caddy & Supplies



Voting Booths

exit, and place appropriate signs.

Set up equipment but do not power up except ePoll Books and router.

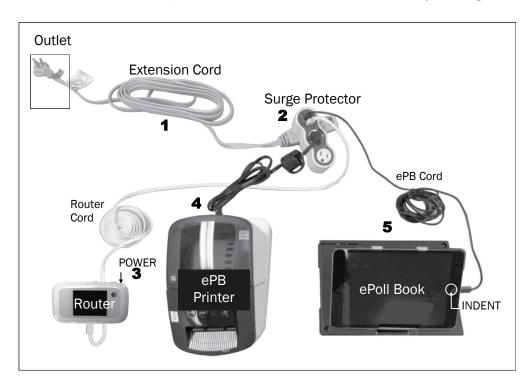


Blue Ballot Bags

VLM & Designated VLD will bring Blue Ballot Bags (BBB) (with ballots and keys & codes bag) & Special Instructions bag to 7:00pm Monday Night Set-up

○ Set Up ePBs and Clock-In Monday Night

Turn ON Router. Set up and power on ALL ePBs on Monday night, then clock-in on VAT ePB. Follow steps 1-16 then **place ALL ePBs & Router in locked caddy overnight.**



VLD & PEO (opposite parties) together: Remove all items from red ePB Case and place on table.

- Extension cord Plug into outlet.
- 2 Surge Protector Plug into extension cord. Wait for blue and green lights.
- Router Press & Hold POWER button. Wait until WI-FI icon is on. Plug router cord into Router & Surge Protector USB slot.
- 4 ePB Printer Plug into Surge Protector. Two green lights will show. One printer per location.
- ePoll Book Plug ePB cord into ePB and Surge Protector USB slot. ePB turns on automatically. Use stylus to touch screen. Leave the protective sleeve on the screen. Press INDENT button to unlock device.
- 6 Touch ePB icon at bottom of screen
 7 Verify current election shows at top

 Green WI-FI icon is on
 Correct location shows at bottom

 8 Touch START (Press INDENT button if screen goes black)

(Set Up ePBs Monday Night cont.)









- In Login screen Enter PEO first name then touch Last Name box, Enter PEO last name
 - Touch CONTINUE
 - Is this ePoll Book labeled VAT? Touch YES (for VAT), and NO (for Check-In) NOTE: log in only one VAT ePB per location
- **10** Democratic PEO enters password (#1)
 - Republican PEO enters password (#2)
 - Touch UNLOCK DEVICE
- **11** You are now at HOME screen—Verify your name is shown (with title) lower left
 - Touch drop down menu (top right corner) Select PEO CLOCK-IN (VAT ePB)
 - Touch CLOCK-IN opposite your name
 - Touch YES, CONTINUE if there are no changes (If PEO name not there Touch NEXT PAGE. PEO name not found Touch ADD WORKER. Try entering name in search box - still not found? Touch I AM NOT ON THE LIST and follow prompts.)
- **12** Read OATH/Ethics Statement
 - Sign ePB
 - Touch I ACCEPT
 - Screen will say YOU HAVE BEEN CLOCKED IN
 - Repeat steps 11 &12 until all PEOs have successfully clocked in VAT ePB Payroll-OATH
- **13** You are ready to log out temporarily
 - Touch HOME, Touch drop down menu
 - Select DEVICE INFO/LOGOUT
 - Touch LOGOUT TEMPORARILY

Set up the blue Provisional & Unscanned Envelopes bag. (It will be in the Caddy—see Monday Night-Caddy & Supplies). Place the assembled bag on the **VAT table** for voters to secure their Provisional Envelopes and Unscanned Envelopes with voted ballots sealed inside.

(continued next page)

(Set Up ePBs Monday Night cont.)

Hold ON/OFF button



Hold POWER button

Router

- 14 At START screen hold ePB ON/OFF button (upper left side) until SLIDE TO POWER OFF appears
 Swipe screen left to right over message
 - Unplug ePB, fold it and place in ePB case. Store in locked Caddy overnight
- **15** Power down Router Hold POWER button until SHUT DOWN OK appears
 - Touch OK and blue circle appears
 - Unplug when screen goes black and store in locked Caddy overnight



- **16** Power down ePB Printer Hold ON/OFF button until green light goes off
 - Leave Printer, Surge Protector and extension cord in place for easy set up in the morning

Wipe all three pieces of equipment for safe touching Tuesday morning

○ Set Up Ballot Box & Vscan



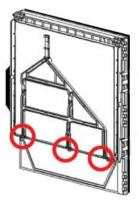


1. Remove folded ballot box and privacy wings from Ballot Box Tote.



2. Position the folded ballot box with handles on the side - white labels on top.

3. Release the lid by unhooking the 3 rubber bands near the bottom.





5. Pull open the ballot box.



R.R.R.

6. Press side panels out until they are flat. Be careful not to pinch fingers (yellow labels show pinch points).

(continued next page)

4.

Unlatch the

four clips, 2

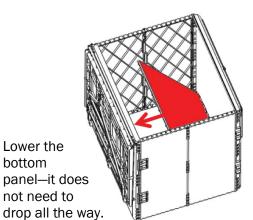
on each side.

(Set Up Ballot Box and Vscan cont.)

Lower the

bottom

7.



8. Pull the white string to unlock the lid latch.



Preparation



Lift lid while gently pulling up and lay flat across the ballot box. Then press it onto the top. Do not force. 9.



10. Unlock the front door with the ballot box key (black).





11. Press firmly on the bottom panel to lock in place.

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(Set Up Ballot Box and Vscan cont.)

12. Place one Vscan on each assembled ballot box, align footpads with indentations. The handle should be on the same side as the front door.

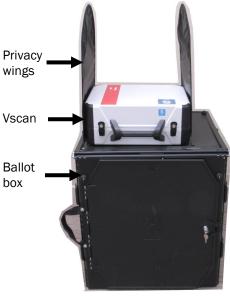


13. Reach inside ballot box and pull white string towards the back to lock the lid and secure Vscan in place. Pull up on the Vscan handle to make sure it is secured.





Pull string towards the back to lock lid and secure Vscan



14. Attach privacy wings. Lock front door of the ballot box.



15. Remove all cords & cables from Vscan cords bag. Move to the back of Vscan and attach power cord/ power brick, flat side up. Insert firmly. You should hear a small click. Do Not Connect to AC Power

Wipe handles, keys etc for safe touching Tuesday morning

○ Set Up Access Station





1 Remove contents from the Access Writer Booth Tote (fabric bag with red handles & red tag): Access Writer booth table, rear leg assembly, front legs, privacy wings & white printer table.



2. Hold up the booth table and slide the rubber bands from around the legs.



3. Unfold the legs from booth table. As legs move forward slide inside bar up.

4. Pull the handle all the way up and lock the legs in place.



(continued next page)

(Set Up Access Station cont.)



5. Attach the U-shape rear leg.



Press metal buttons to attach and lock in place.



6. Attach 2 front legs. Press metal buttons to attach and lock in place.



7. Turn the booth over. Legs are open in the front for wheelchair access.

8. Place Access Writer on booth surface, aligning footpads with indentations.

> (handle on case should face same direction as handle on stand with open side facing front)





9. Push slide underneath surface towards the back to secure Access Writer in place. Pull up on the Access Writer handle to make sure it is secured.

(continued next page)

(Set Up Access Station cont.)



10. Attach privacy wings to booth.



11. Open legs and set up Access Ballot Printer table next to booth





12. Remove Access Ballot Printer from cardboard box then place printer on table (store foam inserts in printer box)



13. Remove all cords & cables from Access Station cords bag. Move to the back of Access Writer and attach power cord/power brick, flat side up. Insert firmly. You should hear a small click.



14. Connect blue end of USB cable, notched side up, to Access Writer (slide 'Printer' door to right) and black end of cable to Access Ballot Printer.

Access Ballot Printer back

Preparation



Attach printer power cord to back of printer. Load blank Ballot Paper.

Do Not Connect to AC Power

Wipe handles, keys etc for safe touching Tuesday morning

Tuesday Morning Set Up 5:30am - All PEOs

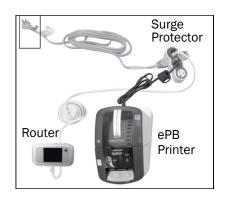
Doors must open to voters at 6:30am SHARP

CHECKLIST and VLM Job Assignments:

Set Up and Open Polls	
Power ON Router and connect to surge protector -	
note WI-FI bottom left corner	
Red circle shows how many ePBs are connected	
Power ON ePB Printer (note two green lights)	
ePBs - 2 PEOs (opposite parties) plug in & power on	
Vscans - 2 PEOs (opposite parties) plug into outlet & power on	
Access Station - 2 PEOs (opposite parties) plug into outlet & power on Access Ballot Printer, then Access Writer	
All PEOs Clock-In Payroll/Oath	
Place the 100' Flags and 'Vote Here' signs	
Post 6:30am Purple Registered Voters List #1	
Organize Check-In ePB(s) & the one VAT ePB	
 Make sure Provisional & Unscanned Envelope bag is next to VAT ePB 	
- Place Table Top Shields at each ePB	
Unwrap Ballot Pad(s) and arrange in precinct order	
All PEOs put on nametags and get ready to greet voters	
All PEOs Keep Your Cell Phones On All Day	

□ DOORS OPEN TO VOTERS AT 6:30am SHARP

\bigcirc Set Up ePBs and Clock-In by 6:30 Election Day



VLD & PEO (opposite parties) together:

- **1** Remove Router and ePBs from locked Caddy
- Turn on Router press and hold POWER button wait until WI-FI icon is on
- Connect Router power cord to Router & other end to USB slot on Surge Protector—Keep plugged in all day
- Turn on ePB Printer (press POWER button and wait until two green lights show)



- Connect ePoll Book cord to ePB and other end to Surge Protector (USB slot)
 - ePB turns on automatically. Press INDENT button, if needed, to get to down arrow pointing to ePB icon





- Touch ePB icon at bottom of screen
 - Verify green WI-FI icon is on
 - Touch START (Press INDENT button if screen goes black)
- In LOGIN screen Enter PEO first name then touch Last Name box, Enter PEO last name
 - Touch CONTINUE
 - Is this ePoll Book labeled VAT? Touch YES (for VAT), and NO (for CHECK-IN)

NOTE: log in only one VAT ePB per location

(Set Up ePBs Election Day cont.)



- You are now at the HOME screen—
 Verify your name is shown (with title) lower left
 - Touch drop down menu (top right corner) Select PEO CLOCK-IN (VAT ePB)
 - Touch CLOCK-IN opposite your name
 - Touch YES, CONTINUE if there are no changes

(If PEO name not there Touch NEXT PAGE. If PEO name not found Touch ADD WORKER. Try entering name in search box—still not found? Touch I AM NOT ON THE LIST - follow prompts.)

•	Payroll	🤝 🔝 49%
BACK HOME		03/23/2018
RUTH ANDERSON		
CLEAR		
	Please sign below	
x_R	th Aade	vo-
the United States of Americ not been convicted of a pardoned, or any violation the duties of Precinct Electi	n under the penalty of perjury that I will support a and the Constitution of the State of Ohio an felony and/or my conviction has been revers of the election laws; that I will discharge, to the on Official in and for this voting location at the I by law and the rules and instructions of the E	d its laws; that I have ed, expunged or he best of my ability, e election to be held

- 9 Read the OATH/Ethics Statement (Touch + and scroll down to read complete text, Touch DONE)
 - Sign ePB
 - Touch I ACCEPT
 - Screen will say YOU HAVE BEEN CLOCKED IN
 - Repeat steps 8 & 9 until all PEOs have successfully clocked into VAT ePB Payroll-OATH
 - Touch HOME then clean the screen cover and stylus with alcohol wipe and you are ready to process voters

\bigcirc Vscan - Power up & Open Polls by 6:30am Election Day

Latch

Brace •

- 1. Open Vscan lid (purple key) and lock brace Note: key only goes in half way. Do not force
- 2. Unlock (yellow key), unlatch and remove Screen Do not remove blue seal inside Vscan

Place Screen in dock firmly, tilt it back and lock in place (yellow key)

- 3. Plug power brick into surge protector Plug surge protector into wall outlet
- 4. Check light above tape green light indicates Screen is docked properly. If light is red. unlock and undock Screen. Redock Screen firmly until light turns green, lock in place (yellow key).
- 5. Press red POWER button on back of Vscan to turn it on - wait a few minutes for it to load/ initialize - screen will go black before it lights up again (do not press POWER again)

Use stylus to touch screen

- 6. Select PRINT ZERO REPORT Report will print (Vscan tape printer) Must show correct precinct name and list all precincts in the location Verify report shows 'Ballot Counter : 0'
- 7. Make sure screen shows zero ballots
- 8. Select OPEN THE POLLS Dem & Rep working together enter the Open Polls code and select ACCEPT Report will print (Vscan tape printer)
- 9. Tear off reports tape VLM and PEO (opposite parties) sign BOTH Zero Report AND Open Polls Report - place in Election Day Reports bag
- 10. Screen will say: SCANNER READY FOR USE, TO CAST YOUR BALLOT INSERT IT. Green lights will be flashing. Clean the Screen with Isopropyl Alcohol and set up is complete

Key to lock/ unlock screen Screen in pack

position

Open Polls

Screen docked & tilted. Now lock in place.

0

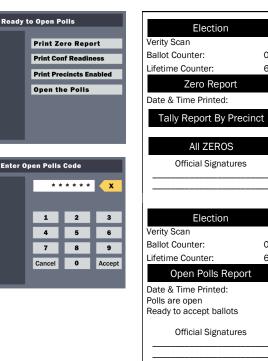


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6

0

6



Access Station - Power up & Open Polls by 6:30am

Brace

Access Ballot Printer

- 1. Plug Access Ballot printer power cord into surge protector
- 2. Plug surge protector into wall outlet-Turn printer ON - press & hold button until screen says 'Please Wait'. Proceed to next step when screen says 'Ready to Print'

Access Writer - use stylus to touch screen

- 3. Open Access Writer lid (purple key) and lock brace. Note: key only goes in half way. Do not force
- 4. Unlock (yellow key), unlatch an remove Screen. Do not remove red Latch seal inside Access Writer case.

Place Screen in dock firmly, tilt it back and lock in place (yellow key)

- 5. Plug power brick into surge protector
- Check light above tape green light 6. indicates Screen is docked properly. If light is red, unlock and undock Screen. Redock screen firmly, light turns green, lock in place (yellow key).
- 7. Press red POWER button on back of Access Writer to turn on - wait a few minutes for it to load/initialize - screen will go black before it lights up again (do not press POWER again)
- 8. Select PRINT ZERO REPORT—Report will print (Access Writer tape printer) Verify report shows 'Ballot Counter : 0' and Screen shows zero ballots
- Select OPEN THE POLLS 9. Dem & Rep working together enter the Open Polls code and select ACCEPT Open Polls report will print (Access Writer tape printer)
- **10.** Tear off report then VLM and PEO (opposite parties) sign **BOTH** Zero Report **AND** Open Polls Report - place in Election Day Reports bag

Screen will say: ACCESSIBLE BALLOT MARKING READY FOR USE

11. Plug in head phones (from Access Station cords bag) to Access Controller at top left - jack should be flush with Controller. Hang headphones on handle. Attach new ear piece covers for each voter.

Clean the Screen, Stylus and Access Controller with Isopropyl Alcohol. Place Stylus near Access Controller. Set up is complete.



Turn printer ON (front lower right)

Key to

unlock

screen

Screen

in pack position

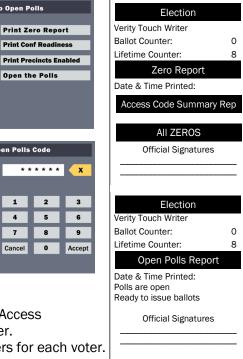
lock/



Screen docked & tilted. Now lock in place (yellow key).









Ready to Open Polls

Print Zero Report

Print Conf Readiness

* * * * * *

2

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1

4

7

Cancel

Open the Polls

Overall Guidelines for Processing Voters

A voter must vote in the precinct where they live and receive the correct ballot in order for their ballot to count – this is true for ALL VOTERS, including provisional voters

Voters go to any Check-In ePB at the location (VAT ePB can be used to check in voters)

- Check-in voters using ePB Follow steps
- 99% of voters will be processed at the Check-In ePBs and be issued a ballot (regular voter)
- ePB instructions may require sending voter to VAT ePB for processing

 VAT ePB (Voter Assistance Table) + ePB Printer All PEOs Clock-In Payroll/Oath Process provisional voters/voters with Special Designations Print 11:00am & 4:00pm VOTED LIST Process regular voters Issue voter replacement ballots Show device info and log out Look up and direct voters to correct voting location - Print directions Contains Help Guide & Phone Numbers 	 Regular ePB (Check-In Tables) Process regular voters Issue voter replacement ballots Show device info and log out Look up and direct voters to correct voting location - Print directions Contains Help Guide & Phone Numbers 	
End of night totals—Ballot Accounting		

Assisting a voter with Marking the Ballot

Voter can bring someone to help mark the ballot, or request PEO assistance -1 DEM & 1 REP. Write down in Notes Pages/Forms Binder.

Curbside Voters

Voter who is not able to enter the polling location can have 1 DEM & 1 REP PEO assist, see Comprehensive Manual for detailed instructions.

17-Year-Old Voters

A 17-Year-Old Voter, who will be 18 years of age on or before the date of the next general election, can vote on the nomination of primary candidates (if they have registered to vote in time for this election). This voter is designated in the ePB and votes a regular ballot. However, the ballot is NOT scanned at the precinct. 17-Year-Olds CANNOT vote on guestions/issues. There are special procedures for 17-Year-Old voters provided in the Admin bag, and the ePB will provide instructions as 17-Year-Old voters are checked in.

Regular Voter

The voter states name and current address:

- 1. Name & current address correctly listed in ePB and
- 2. Current address is in a precinct in your location and
- 3. Voter has acceptable and current identification

An unexpired * OH Driver License with former address is ok if ePB has current address

*NEW! OH Driver Licenses, OH state ID cards and OH Interim Documentation, which expired between March 9, 2020 and April 1, 2021 are automatically extended and acceptable ID for this election.

Acceptable Identification (ID)

Name and current address must match ePB.

Acceptable PHOTO ID		Must show:
Ohio Driver License / Ohio State ID Ohio Interim Documentation	\rangle	Name, current or former address & valid date*
State of Ohio or Fed. Govt. photo ID	>	Name, current address & valid date
Ohio Concealed Weapons ID	>	Name, current address & valid date

*Valid date = an expiration date between March 9, 2020 and April 1, 2021 remains valid through July 1, 2021

Acceptable DOCUMENTS as ID	Must show:
Utility Bill	
Bank Statement Government Check	Name, current address & date within 12 months Documents must be hard copy. Printout of electronic
Payroll Check	document is acceptable.
Government Document	/

Military ID

For details see Comprehensive Manual

Examples of **Unacceptable ID**:

- 1. Driver License from another State
- 2. Passport
- 3. Social Security card
- 4. Official mail or notice from the Board of Elections
- 5. MARCC ID (Metropolitan Area Religious Coalition of Cincinnati)

Voters who do not have acceptable ID Must Vote Provisional.

Processing Voters - ePB

BALLOT

BALLOT STUB

BALLOT

BALLOT STUB

.........

 \square

 \square

Voter enters polling place and can go to any Check-In ePB

(VAT can also check in regular voters if needed)

Check-In ePB PEO:

- Ask voter to show ID
- Ask voter to place Ohio Driver License/State ID in slot on ePB to scan, or use MANUAL VOTER SEARCH on ePB
- Ask voter "What is your current address?"
- Verify name & current address match ePB
- If information matches, Touch YES CONTINUE
- Touch ISSUE BALLOT (flip ePB to voter)
- Voter uses stylus to sign ePB



- Compare new signature to signature on record in ePB, if it matches touch ISSUE BALLOT
 ePB shows ballot style # - Get correct ballot
 - Scan ballot stub barcode on ePB to verify correct ballot
 Screen shows "Voter successfully checked in" (Incorrect ballot? Get <u>CORRECT ballot & SCAN stub barcode</u> on ePB to complete Check-In)

Always scan STUB BARCODE on ePB - this ensures:

- 1 Voter receives correct ballot
 - 2 Voter check-in on ePB is complete
- Remove ballot stub and place in Ballot Stub bag
- Give voter the ballot and direct to voting booth
- Clean ePB and Stylus with Isopropyl Alcohol to prepare for next voter
- Use hand sanitizer to wash your hands

NOTE: If the voter fails to cast their ballot and leaves it on Vscan (or anywhere else), DO NOT cast the ballot for them. The ballot should be voided and note made in Notes Pages/ Forms Binder

Manual Voter Search - ePB

If Driver License does not scan or other ID is provided, try all three searches before concluding the voter is not registered:

Touch MANUAL VOTER SEARCH

Touch form of ID provided—Touch CONTINUE

- 1. Touch LAST NAME AND HOUSE NUMBER
 - Enter first 3 letters of last name
 - Enter complete house number
 - Touch SEARCH
 - Touch voter name and proceed with check-in
- 2. If voter not found Touch LAST NAME* AND BIRTH YEAR
 - Enter first 3 letters of last name
 - Enter four digit birth year
 - Touch SEARCH
 - Touch voter name and proceed with check-in

If voter not found touch BACK

Look on Find Voters List for voter name (paper list with white cover, alphabetical by last name)



3. Touch VOTER CODE

- Enter the 8-digit voter code before voter's name on Find Voters List
- Touch SEARCH
- Touch voter name and proceed with check-in

If voter not found look up precinct to see if they are in the right location (see Precinct Lookup next page) If voter is in correct location for their current address send to VAT ePB.

***NOTE:** If voter has a double or hyphenated last name try two separate LAST NAME AND BIRTH YEAR searches if needed. Search with first 3 letters of first last name and four digit birth year. If not found do a second search with first 3 letters of second last name and birth year. (Never enter a hyphen or punctuation.)

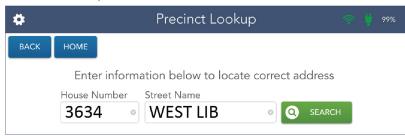
If ePBs are not working, use the Find Voters List to check in voters.

Precinct Lookup - ePB

Sample address: 3634 West Liberty St Cincinnati OH 45205

Touch **HOME**

Select **PRECINCT LOOKUP** from drop down menu

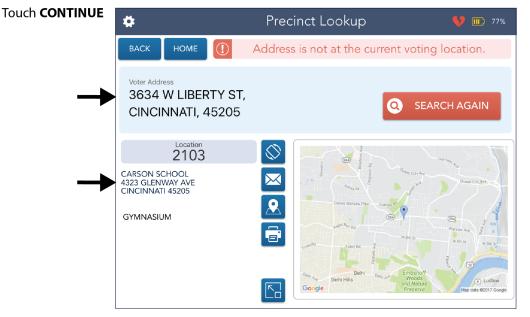


Enter house number (ex: 3634)

Type complete directional word (ex: WEST) then a space followed by first 3 letters or more of street name (ex: WEST LIB)

Touch **SEARCH** (If correct street still not showing try search without the direction ex: LIB)

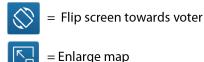
Touch the correct street to highlight (make sure the zip code matches)



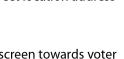
Make sure you have found the voter's correct street address - if not then Touch SEARCH AGAIN

If precinct is **NOT in your location** direct voter to the location address listed. Write the correct location address down and give to voter

Touch CONTINUE to complete and Touch PROCESS NEXT VOTER



Precinct Lookup or Redirect have similar screens to get voter to correct location.



Special Designations - Instructions for VAT ePB

Special designations are displayed on the ePB screen to alert the PEO of different procedures. Most voters with Special Designations are sent to the VAT.

ABSENTEE Ballot Requested - Must Vote Provisional ballot - VAT ePB

ACKNOWLEDGEMENT CARD RETURNED TO BOE (ACK Card Returned) -

Must Vote Provisional ballot - VAT ePB

RECORD ID

Voters who did not provide proper ID when registering to vote.

- A IF the voter **does not provide** acceptable ID—voter Must Vote Provisional ballot VAT ePB
- **B** IF the voter **provides** acceptable ID—write down ID provided in Notes Pages/Forms Binder or retain copy and voter casts a regular ballot - Check-In ePB
- **CHALLENGED VOTER** call the Board of Elections at 632-7000 and press #1 for further instructions
- **VERIFY CURRENT ADDRESS & CORRECT PRECINCT** call the Board of Elections at 632-7000 and press #1 for further instructions
- **ATTORNEY IN FACT** process at Check-In ePB. Attorney in Fact may sign on voter's behalf but voter must be present. (Power of Attorney does not permit someone to sign on behalf of a voter.)

17-YEAR-OLD VOTER - Primary Elections Only. Votes a regular ballot, but the ballot is not scanned. See instructions in the 17-Year-Old voter bag in the Admin Bag, and call the Help Desk for any assistance.

Registered Voter & Voted Lists

Any person may enter the polling place to see the lists. They cannot interfere with voters or the voting process.

- 1. **6:30am Purple Registered Voter List #1** (lists all registered voters and shows who voted early or by absentee) Post 6:30am election morning.
- 2. **Print 11:00am VOTED LIST VAT ePB** (shows who voted between 6:30am and 11am) Select 11/4 VOTED LIST from drop down menu. (CURRENT REPORT button will be green) Touch PRINT, wait a few seconds for print to start. Attach printed list labels to clipboard.
- 3. **Print 4:00pm VOTED LIST VAT ePB** (shows who voted between 11am and 4pm) Select 11/4 VOTED LIST from drop down menu. (CURRENT REPORT button will be green) Touch PRINT, wait a few seconds for print to start. Attach printed list labels to clipboard. Note: ePB will automatically start from the last voter printed regardless of the time.

The **Find Voters List** (white cover) can be used as a back-up signature poll book ONLY if no ePBs are working.

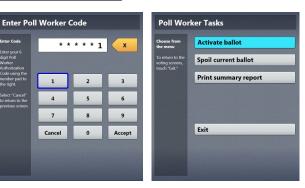
Voting at Access Station - Electronic Marking System

The Access Writer is primarily used for voters with disabilities. The voter marks their ballot electronically, prints their voted ballot and scans into Vscan. To vote on Access Writer voter goes to any Check-In table:

PEO:

- Ask voter for ID (see Acceptable Identification in this section)
- Scans Ohio Driver License on ePB or use MANUAL VOTER SEARCH on ePB (see **Voter Search on ePB** in this section)
- Ask voter "What is your current address?"
- Verify name & current address match ePB
- If information matches, voter uses stylus to sign ePB
- Voter touches DONE (flip ePB back to PEO)
- Compare new signature to signature on record in ePB, if it matches touch ISSUE BALLOT
- ePB shows ballot style # get correct ballot
- Scan ballot stub barcode on ePB to verify correct ballot was scanned Screen shows 'Voter successfully checked in' (If incorrect ballot scanned - get correct ballot & scan barcode to complete check-in)
- Remove stub and place in Stubs bag
- Put "Voted on the Access Writer" label over top left barcode of ballot
- Clean ePB and Stylus with Isopropyl Alcohol wipe
- Take voter to the Access Writer booth
- READY FOR USE screen will display (the screen will be ready after polls opened Tuesday morning)
- Press READY FOR USE button on screen
- Enter the Poll Worker Code (from Keys & Codes bag) and select ACCEPT
- Select ACTIVATE BALLOT







Voters

(continued next page)

(Voting at Access Station cont.)

• Choose the correct precinct from the list; match it with the ePB scanned ballot precinct number to make sure you have the selected the correct precinct, then select OK

If Provisional voter call the Help Desk 762-9010

• Confirm the selection and then press YES, ACTIVATE THIS BALLOT

If Precinct is incorrect select NO and return to main menu

PEO places ballot (with label on barcode) in Voted on Access Writer bag

Directions for Voter:

- If voter is using Touch Screen offer Stylus
- Select TO GET STARTED TOUCH HERE or move wheel on Access Controller
- If you wish to Program Accessibility Features select YES, HELP ME CHANGE THE SETTINGS or select NO, SKIP STRAIGHT TO BALLOT
- LEARN ABOUT YOUR BALLOT is on the screen; voter can select BEGIN VOTING, learn how to use the ballot or view list of contests on the ballot
- Voter makes their choices using the **Touch** screen (use Stylus) or the Access Controller

A selected choice will display green box with check mark to left of choice

The NEXT button advances to next contest

At any time voter can review ballot choices by selecting REVIEW YOUR CHOICES

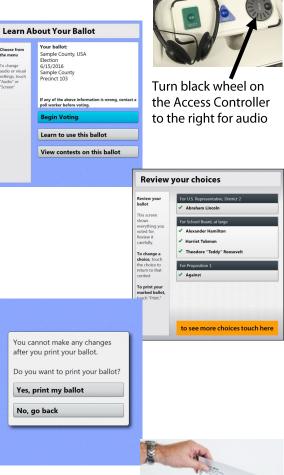
• When voter has reached end of ballot, the REVIEW YOUR CHOICES screen appears

Voter can select specific contest to review or select RETURN TO BALLOT to go to last contest visited

- After reviewing and confirming choices, voter selects YES, PRINT MY BALLOT
- Voter gets the printed ballot from the printer (next to the Access Writer)
- **PEO:** Clean the Access Controller with disinfecting wipes & replace ear piece covers. Use hand sanitizer to wash your hands

To void a ballot on the Access Writer call the Help Desk 762-9010







(continued next page)

canned at and s over 90%

Provisional Voting

In Ohio, voters may need to vote Provisionally—they did not update their current address, forgot to bring their identification, requested an Absentee ballot or are listed in the ePB as "must note provisionally". Regular & Provisional voters use the same ballot.

The provisional voter places their voted ballot in an envelope and the ballot is not scanned at the precinct on Election Day. The provisional envelopes are reviewed by the Board and accepted ballots are included in the official count. Hamilton County typically accepts over 90% of cast provisional ballots each election.

REASONS FOR PROVISIONAL VOTING

- Change of Address –voter moved into precinct at your location
- Voter requested an Absentee ballot
- ePB designation says—Must Vote Provisionally
- Voter cannot provide valid ID
- Voter not found in the ePB
- Change of name & voter does not bring proof of name change that shows both new and former name
- Challenged voter
- Voter's signature is very different & does not match

Processing Provisional Voter Options are detailed below:

- A. Check-in PEO sends voter to the VAT ePB, after verifying their address
- B. PEO scans Ohio Driver License or Ohio State ID or uses Manual search options

Option #1 - Voter is found in the ePB. . .

VAT PEO asks voter for their current address.

Once address is confirmed, PEO touches green PROCESS PROVISIONAL on ePB. (Voter most likely requested an Absentee Voting by Mail ballot and came to vote at their polling location as well.)

Option #2 - Voter is found on the ePB & needs changes. . .

PEO asks voter again their current address.

The current address does not match; PEO touches yellow NO NEEDS CHANGES, then blue EDIT.

PEO enters the new house number and street name and searches.

Voter verifies the new street address and, at this point if the address is in the polling location, the PEO touches YES CONTINUE then green PROCESS PROVISIONAL on the ePB.

If the address is not in the polling location, the PEO re-directs voter to correct polling place.

Option #3 - After trying all Manual searches, the Voter is not found in the ePB, but current address is in the polling place. . .

PEO touches red NO VOTER FOUND, and enters all information, the voter's name and complete address then touches green PROCESS PROVISIONAL.

(Provisional Voting cont.)

Option #4 - The voter does not have ID, but current address is in the polling location... PEO touches red VALID ID NOT PROVIDED button, searches and locates voter then touches green PROCESS PROVISIONAL button.

In all Options, once the PEO touches green Process Provisional, the steps are the same:

- C. PEO gives voter the correct precinct Provisional envelope
- D. Voter completes and signs Provisional envelope
- E. PEO checks to make sure the envelope is completed correctly
- F. PEO touches ISSUE BALLOT (flip ePB to voter)
- G. Voter uses stylus to sign ePB
- H. PEO confirms the signature matches
- I. ePB shows ballot style#
- J. PEO gets the correct ballot & scans the barcode on the ballot stub this makes sure the voter receives the correct ballot & completes the check-in process
- K. PEO removes the stub and places it in Ballot Stub bag
- L. PEO covers the top, left barcode of the ballot with a yellow provisional sticker
- M. PEO gives the voter the ballot, hotline sheet, completed provisional envelope and directs voter to open voting booth
- N. Use hand sanitizer to wash your hands
- O. Voter marks their ballot, puts it in the Provisional envelope, seals the envelope and then places it in the Provisional & Unscanned Envelope bag

Each polling location is provided with a Provisional VAT ePB Processing Bag that contains:

- 1. Provisional Voting Place Mat;
- 2. Provisional Ballot Hot Line Notice;
- 3. Provisional labels;
- 4. Provisional envelopes;
- 5. Provisional voting information; and
- 6. Provisional Voter Precinct Verification Form 12D.

The key to voting someone provisionally -

process them on the VAT ePB,

have them complete the provisional envelope,

seal the voted ballot in the envelope,

place sealed envelope in the **Provisional & Unscanned Envelope bag.**



A provisional voter's ballot is never scanned at the polling place.

(Processing Provisional Voter cont.)

In multiple locations, PEO must give voter the correct precinct provisional envelope. Compare the precinct name & number on the envelope to the precinct number on the ballot.

Voter completes Step 1-6 on provisional envelope:

				F
		Form No. 12-8 Prescribed by the Secretary of State (00/03/2 Provisional Ballot Affirma R.C. 3503.16; 3505.18; .181; .182; .183.		103 CINCINNATI 1-C
		Full Name Required	First name	Middle Name
Step 1	Voter clearly prints ——— full name	Print clearly.	Last name	Suffix Example: Sr. Jr. III. etc.
		Date of Birth		
Step 2	Voter fills in date of	hequired	Date of Birth	
Stop 2	Voter fills in current	Current Ohio address Required		
Step 3	address		City / Village	ZIP
		Former address	If you do not complete this step, it will not cause Have you moved without updatir	e your ballot to be rejected. Ing your voter registration?YES NO
Step 4	Voter completes	Not required If you do not provide your former address it will not cause your	Street address (not P.O. Box)	
	former address section	ballot to be rejected.	City / Village	State ZIP
	(not required)	Identification Required	If you do not provide identification at this tin 7th day after this election to provide a qualij	
Step 5	Voter indicates ID:	► Do <u>ONE</u> of the following:	Your Ohio driver's license number state identification card number.	
	Writes in full eight digit Ohio driver license	Write your full Ohio driver's license or state	Last four digits of your Social Sec	
	number	identification card number, or 5	Military identification card	
or	Writes in last four Social	 Write the last four digits of your Social Security 		lity bill, bank statement, government check, paycheck
	Security Number	number, or		outher than a notice of voter registration mailed by a rour name and current address
or	checks other form of ID	Check the box next to		ued by the United States government or the State of
	shown to Provisional	the form of identification you showed to the		nd current address (or your former address if the
	PEO	precinct election official.		license or state identification card), and that has an
			I solemnly swear or affirm, under penalty of I am a citizen of the United States and will be a I have lived in this state for 30 days immediate I am a registered voter in the election in which I am eligible to vote in the election in which a I am eligible to vote in the election in which a	lection faisification, that: It least 18 years of age at the time of the general election. Iy preceding this election in which I am voting this ballot. I am voting this provisional ballot.
		Affirmation 6		ave already voted in this election, my provisional ballot will not be counted. ed to vote or if I am not registered at my current address or under my current
		Required	name, this form will serve as an application to provide all of the information required to regis	register to vote or update my registration for future elections, as long as l ter to vote or update my registration.
Sten 6	Voter signs affirmation -	•		ormation is a violation of law and subjects me to possible criminal prosecution. iffication, that the above statements are true and correct to the best of my
	then fills in today's date		knowledge and belief.	
	then mis in today's date		Signature X	
	ack to one if yeter		Today's date / / M M D	
	eck to see if voter	WHOEVE	R COMMITS ELECTION FALSIFICATION IS GUI	
comple	eted all steps.			
			PROVISIONAL EN	NVELOPE

Provisional

ALL STEPS ARE REQUIRED FOR BALLOT TO COUNT

How to VOID a Ballot and Issue a Replacement

A voter can have up to two replacement ballots if they make a mistake (for a total of 3). Log info on all voided ballots in Notes Pages/Forms Binder.

A checked-in voter who makes a mistake on the ballot can take the mismarked ballot to any ePB PEO.

PEO

- Ask the voter to fold the ballot to conceal any marks the voter made
- Touch VOID BALLOT on ePB drop down menu
- Enter Voter's birth year (i.e. 49)
- Enter first four (4) letters of voter's last name, touch SEARCH (this will find the voter's first check-in)
- · Locate correct voter and touch name to highlight
- Touch VOID, select YES to issue replacement ballot
- Touch CONTINUE. Are you sure? Touch YES

Voter re-signs name on ePB screen then touches DONE

PEO

- Place VOIDED sticker over the top left barcode of "bad" ballot (one sticker per ballot sheet)
- Pull new correct ballot and scan the new ballot stub barcode
- Verify the correct ballot stub was scanned
- Remove the ballot stub and give voter new ballot
- Put "bad" ballot into VOIDED plastic bag
- Write voter info in Notes Pages/Forms Binder

Reminder - All ballots must be accounted for and processed correctly.

Voided ballots are ballots mismarked by voter error or abandoned by voter (left in voting booth etc.)

Troubleshooting - ePB, Router, ePB Printer

ePoll Book:

All voters are flagged 'Wrong Location' in ePB

- 1. The wrong polling location was programmed in ePB
- 2. Continue to process voters on another ePB
- 3. Call Help Desk immediately and troubleshooter will be sent
- 4. If no ePBs are working, use Find Voters List as emergency signature poll book

The top right corner of ePB displays the battery symbol or low battery power

- 1. ePB is running on battery power and is not connected to electric power
- 2. Make sure power cord is inserted correctly by unplugging and re-plugging cord
- 3. Wait until battery symbol is replaced with a green plug symbol (approx. five seconds)
- 4. If ePB still shows a battery symbol, continue to process voters
- 5. Call the Help Desk and a troubleshooter will be sent

ePB is displaying a message box to Update IOS $\,$ - Do NOT update

1. Touch CANCEL and continue to process voters

ePB unexpectedly closes

- 1. Touch ePB icon if you are taken completely out of program
- 2. Touch START button and log in
- 3. Continue to process voters
- 4. If problem continues, call the Help Desk

ePB screen freezes

- 1. Hold down POWER button on top left of ePB and INDENT button at the same time until Apple appears (approximately 5 seconds)
- 2. Let go of buttons and wait for Seal to appear
- 3. Press INDENT button to unlock device,
- 4. Touch ePB icon, Touch START button and log in, continue to process voters

ePB screen goes black

- 1. Press INDENT button-screen will light up
- 2. Press INDENT button again to unlock screen

Voter needs a replacement ballot but the ePB displays 'No Voters Found'

- 1. ePBs are not communicating with each other-(red broken heart icon)
- 2. Send the voter to the ePB that originally checked-in the voter to process
- 3. Continue to process voters on ePB
- 4. Call the Help Desk and a troubleshooter will be sent

Router:

Bars are low-WI-FI signal is weak

- 1. Move the router to area in polling location with better signal strength (more bars)
- 2. If this does not solve the problem call the Help Desk

No WI-FI signal-Router is not powered on

1. Press and hold POWER button, wait for WI-FI icon

(ePB Printer see next page)

(Troubleshooting - ePB, Router, Printer cont.)

ePB Printer:

Blinking green lights-Printer is not connected to Router

- 1. Make sure Router is powered ON
- 2. Recycle power on Printer (turn OFF and ON)

Orange light—Top cover is open

- 1. Check print roll to see if it's inserted correctly
- 2. Close the top cover completely

Paper jam—Not feeding through

- 1. Take out the print roll then re-load it and feed through the slot
- 2. Press FEED then CUT buttons

See TIPS for ePB (section 10) and Frequently Asked Questions - Equipment (section 9) in the Comprehensive Manual.

Troubleshooting - Vscan

If ballot does not scan check the Vscan Screen for the reason

Scanner will eject an unvoted ballot or over-voted ballot

The voter can:

- Pull out the ballot sheet, choose to mark the unvoted ballot, then re-scan or
- Cast the ballot sheet as is by pressing the CAST AS IS button or
- Request a replacement ballot. Voters may have up to two replacement ballots for a total of 3 ballots.

Scanner may eject a ballot (torn barcode, mark in barcode, or if ballot was inserted crooked) - Issue replacement ballot and VOID the ballot that was rejected

CONTINUE TO PROCESS VOTERS EVEN WHEN THE VSCAN IS NOT WORKING

Send voter to VAT ePB, PEO:

- Gives voter a white Unscanned envelope with voter's precinct number/name to put voted ballot in
- Gives voter an "Unscanned Ballot Notice"
- <u>Writes</u> reason why ballot would not scan on front of envelope
- Voter places voted ballot in UNSCANNED ENVELOPE then seals
- Voter puts sealed envelope in the Provisional & Unscanned Envelope bag

Unscanned Ballot—Place a Ballot that did not scan or the Vscan was not working in an Unscanned Ballot Envelope and write precinct #. The Ballot will be counted at the Board.

The number of Unscanned Ballot Envelopes will be totaled for Ballot Accounting after close of polls.



Provisional & Unscanned Envelope bag

Troubleshooting - Access Station

Access Writer Screen says Printer Error

- Check to be sure Access Writer Ballot Printer is turned on and has power (green light on power button)
- If no power: Check to be sure Access Printer power cable is secure in outlet and back of Printer
- If there is power: Check to be sure that Access Writer printer cable is securely attached to printer and Access Writer
- Check to be sure ballot paper is loaded in the paper tray
- If error continues, unplug the blue end on the printer cable from the back of the Access Writer wait 15 seconds and plug back in.

No sound in the headphones

- Make sure headphones are plugged into Access Controller jack should be flush with Controller and plugged into top left jack
- Rotate black wheel on Access Controller left to right to initiate audio

Tuesday Night Close Polls AT 7:30pm

- All polls in Ohio are to close at 7:30pm unless directed to remain open by court order. (see Instructions for Extended Poll Hours in Comprehensive Manual)
- At 7:30pm, the official closing time is on the Vscan, the VLM declares, "THE POLLS ARE CLOSED EVERYONE IN LINE BY 7:30pm WILL BE ALLOWED TO VOTE."
 If there is a line of voters at 7:30pm, a PEO will stand at the end of the line to mark the last voter and politely inform voters still arriving that polls are now closed.
- No equipment is to be broken down/packed up until the last voter has left the voting location.

Overall CHECKLIST and Job Assignments

- □ Two PEOs (opposite parties) Close Polls Vscans
- □ Two PEOs (opposite parties) Close Polls Access Station
- □ Two PEOs (opposite parties) Close Polls Check-In ePBs
- □ Two PEOs (opposite parties) Close Election VAT ePB
- □ VLM & VLD (opposite parties) Complete Ballot Accounting VAT ePB
- VLM & PEO (opposite parties) Pack the Blue Ballot Bag(s) (use Packing Up Checklist p. 53)
- □ PEOs work together to pack up supplies, voting booths etc.
- VLM/VLD or PEO (opposite parties) Deliver voted materials (red) packed ePB Case(s), (white) Vscan(s), (blue) packed Blue Ballot Bags (BBB) plus packed Provisional & Unscanned Envelope Bag (blue) to Drop-off location by **9:00pm** (use Checklist for Drop-off, p. 54)

Ballot Accounting is a way to determine how many ballots were used at the polling location (for each precinct) on Election Day. PEOs of opposite parties work together and follow the steps.

Count all the voted provisional envelopes and unscanned envelopes from the Provisional & Unscanned Envelopes Bag. (Place envelopes back inside bag, seal it and deliver to Drop-off location.)

If Ballot Accounting does not reconcile - write down in notes pages and continue packing up.

If you may be late to Drop-off location, call Help Desk 762-9010.

Close Polls Vscan at 7:30pm

 Press blue POLL WORKER button on back of Vscan

Enter Cl	ose Polls	Code	
	* *	* * * * *	×
	1	2	3
	4	5	6
	7	8	9
	Cancel	0	Accept

3. Dem & Rep working together enter close polls code and select ACCEPT. Wait while Close Polls report prints (Vscan tape printer)





4. Tear off tape—VLM and PEO (opposite parties) sign Close Polls report and use for Ballot Accounting

Select CLOSE POLLS

CLOSE THE POLLS

IMPORTANT: Once

closed, they cannot be reopened on that

polls have been

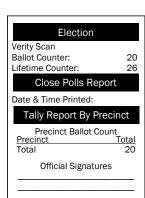
device

on the Screen If sure, select YES,

2.

Print second report and tape to exterior door of poll location

Latch



Key (yellow) to lock

Screen in place

Screen in pack

position



- 5. Press red POWER button on back of Vscan to power it down completely
- 6. When Scanner Screen is black, unlock (yellow key) and remove Screen from dock

Place Screen in pack position then latch and lock in place (yellow key)



 Remove privacy wings. Unplug surge protector from wall, unplug cords from surge protector.

Gently pull back sleeve and unplug Vscan power cord/brick—pull straight out, do not yank or jerk in different directions.

Place cords and surge protector in Vscan cords bag.

(Close Polls Vscan cont.)

8. Close Vscan, fasten latches & lock (purple key)



10. Pull white string forward to release Vscan from ballot box

Unlock ballot box front door (black key). Open door remove ballots—place in blue ballot bag

9.



11. Remove Vscan from ballot box.



- **12.** Unlock the back of ballot box (black key)
- **13.** Pull the floor of ballot box up and position behind the gray pouch



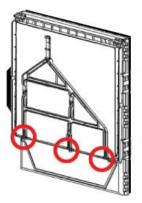
14. Close and lock both doors (black key)



15. Disassemble ballot box:

Lift lid and gently lay back against side of ballot box

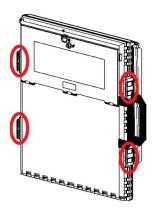
(Close Polls Vscan cont.)



16. Secure the lid by hooking the 3 rubber bands on the side of ballot box to the 3 metal pins on bottom of lid.



17. Collapse ballot box by pushing side panels (yellow labels) inward. Then push the other side panels (white labels) until it's completely flat.



18. Latch the four clips, 2 on each side,



19. Roll the folded ballot box over until handles are on the floor and slide tote over ballot box. Place privacy wings and packing up instructions in tote and close flap.



Close Polls Access Station at 7:30pm

 Press READY FOR USE button on Access Writer screen. Press MENU

Enter Cl	ose Polls	6 Code	
	* *	* * * * *	×
	1	2	3
	4	5	6
	7	8	9
	Cancel	0	Accept

3. Dem & Rep working together enter close polls code and select ACCEPT

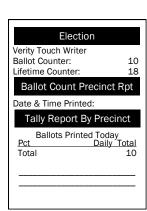
Wait while Close Polls report prints (Access Writer tape printer)

2. Select CLOSE POLLS on the Screen If sure, select YES, CLOSE THE POLLS

> IMPORTANT: Once polls have been closed, they cannot be reopened on that device



4. Tear off tape—VLM and PEO (opposite parties) sign Close Polls report and place in election day reports bag



5.

Press red POWER button on back of Access Writer to power it down completely

 Unplug headphones from controller and place in Access Station cords bag.
 Lay controller flat in Access Writer. When Screen is black, unlock (yellow key) and remove Screen from dock

> Place Screen in pack position then latch and lock in place (yellow key)

- Latch Key (yellow) to lock Screen in place Screen in pack position
- 8. Remove privacy wings. Unplug surge protector from wall, unplug cords from surge protector.

(Close Polls Access Station cont.)

9.

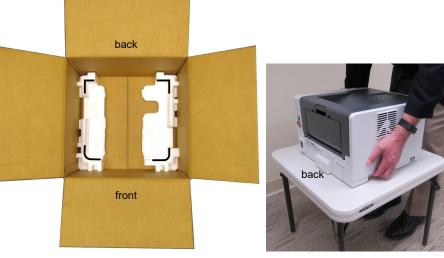


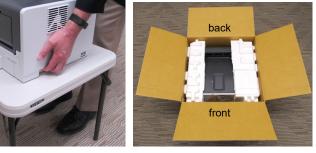
Gently pull back sleeve and unplug Access Writer power cord/brick—pull straight out, do not yank or jerk in different directions.

Disconnect Access Writer from printer. Disconnect all other cords & cables from printer. Place cords, cables and surge protector in Access Station cords bag. **10.** Close Access Writer, fasten latches, and lock (purple key)



11. Pull the slide under booth surface forward and remove Access Writer





- **12.** Place printer back in cardboard box: Position box so rounded ends of bottom insert are towards you—Pick up printer by recessed handles on sides, with front facing you—After placing printer in box put the larger top foam insert on right, smaller top foam insert on left. Fold the box flaps down.
- **13.** Turn printer table over and fold the legs down.

(Close Polls Access Station cont.)



14. Turn booth over and remove two front legs. Press metal buttons and pull legs out.



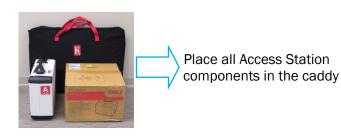
15. Remove U-shaped leg. Press metal buttons and pull leg out.



16. Pull black handle down until legs collapse together.

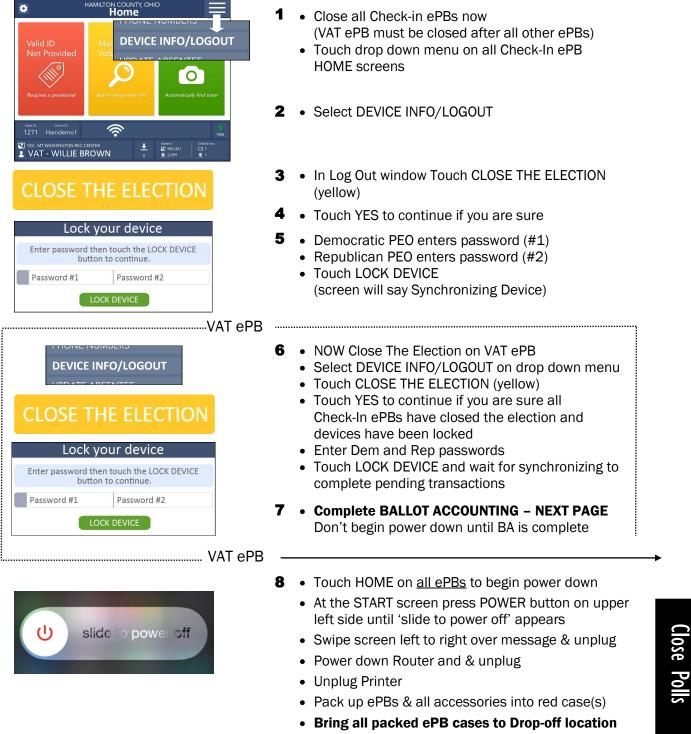


- **17.** Wrap the rubber bands around the legs and hook on clips on bottom of booth.
- **18.** Pack the Access Writer Booth Tote (red handles): Place booth in first, leg side down Place printer table in pocket of booth tote Put privacy wings next to flat side of printer table Put U-shape leg into tote, legs first Put front legs into tote and close flap



Close Polls ePBs at 7:30pm - VLM & VLD (opposite parties)

NEVER CLOSE POLLS BEFORE 7:30pm - Make sure Router is still plugged in and Wi-Fi is working Close Check-In ePBs FIRST then Close VAT ePB to complete ballot accounting for the entire location



Ballot Accounting –VAT ePB

After closing Access Station and Vscans then:

- CLOSE ELECTION and LOCK DEVICE on all Check-In ePBs
- Last, CLOSE ELECTION and LOCK DEVICE on VAT ePB

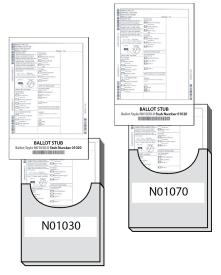
) VAT ePB Touch ACCOUNTING

1

2

3

\$	Device Locked	2:03 PM
васк номе		ACCOUNTING



Unused ballots in their sleeves

5 Touch OTHER BALLOTS Ballot Accounting Constraints BACK HOME UNUSED BALLOTS OTHER BALLOTS SCANNER TOTALS BALLOT RECONCILE Touch an item below to enter the total number of voted ballots for that category. NOTE: Provisional Ballots and Void Ballots are NOT included in reconciliation. Provisional Envelopes Void Ballots ? Enter Total Unscanned Ballots ? Enter Total



Get all the unused ballots in their sleeves Touch UNUSED BALLOTS

4

•	/ Ball	ot Accountir	ng		j) 94%
ВАСК НОМЕ					
UNUSED BALLOTS	OTHER BA	LLOTS SCANNER	TOTALS	BALLOT REG	CONCILE
Touch a ballot s for that style.	style below to	enter the total nu	umber of	unused bal	lots
N01030 Penter Tot		N01070 Enter Total			
	UNUSED BALLO	NTC .			
N01030	UNUSED DALLC		NUSED BAL	LOTS	
Ballots delivered:	1025	N01070			_
Enter stub number o next unused ballot:	of 425	Ballots delivered:	100	1 2 4 5	3
Ballots remaining:	601	Enter stub number of next unused ballot:	100	7 8	9
		Ballots remaining:	1	⊘ ⊘	С

4a Touch first BALLOT STYLE box and enter next stub#, Touch DONE (enter'1' if no ballots have been issued)

4b Touch second BALLOT STYLE box and do the same 4c Repeat for all BALLOT STYLE boxes

Get provisional and unscanned envelopes from Provisional & Unscanned Envelope Bag, and voided ballots from Voided Ballots Bag, then sort and count

- 5a Touch **Provisional Envelopes** box and enter total for each precinct, Touch DONE (enter '0' if there are none)
- 5b Touch **Void Ballots** box and enter total for each precinct, Touch DONE
- 5c Touch **Unscanned Ballots** box and enter total for each precinct, Touch DONE

6 Touch SCANNER TOTALS

Vsc	SCANNER TOTALS BALLOT RECONC the Ballot Summary at the bottom of ccan #2 ter Total
s from t	the Ballot Summary at the bottom of can #2 ter Total
Vsc	can #2 leer Total
	Election
•	
al 122 500 522	Verity Scan Ballot Counter: 71 Lifetime Counter: 2021 STE Close Polls Report Date & Time Printed: Polls are Closed Tally Report By Precinct Precinct Ballot Count Precinct Ballot Count Precinct Total 0103 CIN 1-D-0 22 0107 CIN 1-G-0 49 Total 71 Official Signatures
	52

Touch BALLOT RECONCILE 7 Ballot Accounting ø Ľ. BALLOT RECONCILE /oted Unscanned Scanner Total Ballots 523 1 Total Total Ballots Issued Pollbook Signatures 524 524 Balancing!

Get closing tapes from Vscan(s) and use the Precinct Ballot Count totals at the bottom

- 6a Touch **Vscan #1** box & enter total voted ballots from Precinct Ballot Count at bottom of #1 Tally Report, Touch ENTER
- 6b Touch Vscan #2 box and do the same
- 6c Repeat for all Vscan boxes

Total Ballots Issued should equal Total ePoll Book Signatures

7a When totals balance Touch VLM & VLD SIGNATURES

(If totals don't match check all entries and correct any mistakes. If you are unable to balance, go to VLM & VLD SIGNATURES and indicate not balanced. Record the reason you are not balanced in the Notes Pages.

- 7b VLM enter name and Touch CONTINUE, sign by X and Touch ACCEPT, Touch **ADD ANOTHER SIG**
- 7c VLD (opposite party) enter name and Touch CONTINUE, sign and Touch ACCEPT
- 7d Touch SUBMIT, Touch YES if you are sure
- 7e Power down all ePBs, Router & Printer, unplug and pack in red case(s)

Packing Up

Single locations & Home precinct in multiple locations

RED ePB CASE with supplies:

\Box ePB(s) with Power Cord(s)

Printer, Surge Protector(s), Router, Styli, extra print roll(s)

Place all items above in red ePB Case, CLOSE & SECURE with orange zip tie seal (found in red ePB Case)

WHITE VSCAN(s) (blue tags)

CLOSE, SECURE LATCHES and LOCK (purple key)

BLUE BALLOT BAG (BBB) :

$\hfill\square$ Voted /Scanned ballots

- **VOIDED** ballots (clear bag/gray label)
- □ Voted on Access Writer bag (clear bag/white label)
- Election Day Reports Bag (clear bag/white label) (Vscan and Access Writer report tapes)
- Unused ballots
- All ballot stubs (in clear bag)
- □ Find Voters List (white)
- Keys Place all items above in Blue Ballot Bag CLOSE & SECURE zipper with zip tie seal found in BBB zippered end compartment

PROVISIONAL & UNSCANNED ENVELOPE BAG:

□ **Voted**/Provisional & Unscanned ballots in envelopes CLOSE, SECURE top of bag and envelope slot with white zip tie seals

Other precincts in multiple locations

RED ePB CASE(s) with supplies:

\Box ePB(s) with Power Cord(s)

□ Surge Protector(s), Styli

Place all items above in red ePB Case, CLOSE & SECURE with orange zip tie seal (found in red ePB Case)

BLUE BALLOT BAG (BBB) :

\Box Voted /Scanned ballots

Unused ballots

□ Keys

Place all items above in Blue Ballot Bag

CLOSE & SECURE zipper with zip tie seal found in BBB zippered end compartment

Deliver to Drop-off location:

RED = All ePB Case(s)

- WHITE = All Vscan(s) (blue tags)
- **BLUE = All Ballot Bag(s)** (BBB)
- BLUE = Provisional & Unscanned Envelope Bag



Pack everything in Caddy EXCEPT Voting Booths & Red, White and Blue + Blue

- □ Pack up table materials including Forms Binder and place inside Supply Box
- □ Remove all posted signs, wires & Flags
- $\hfill\square$ Discard used masks and face shields
- $\hfill\square$ Pack remaining sanitation tools in the kit (green bag) and place in Caddy
- \Box Pack up Table Top Shields and place back in clear bag on top of Caddy
- □ Pack Caddy using pack-up instructions to ensure all equipment is safe and loaded correctly
- $\hfill\square$ Lock Caddy when loading is complete, use padlock, cover and leave at the polling location
- $\hfill\square$ Dismantle Voting Booths and stack near the Caddy
- *Remember– Access Writer is returned in Caddy

Drop-off Location - Deliver Voted Materials by 9:00pm

RUNNING LATE? CALL 762-9010 If You Cannot Reach Your Drop Off Location by 9:00 PM

CHECKLIST FOR DROP-OFF

- □ Packed Red ePB Case(s)
- □ White Vscan(s) (blue tags)
- Packed Blue Ballot Bag(s)
- Packed Provisional & Unscanned Envelope Bag (blue)



VLM & VLD must drive together in the same car with the materials above to the Drop-off location—Please wear masks to protect yourself and each other while in the vehicle. The passenger may ride in the backseat, if able.

At the Drop-off location your materials will be checked, VLM & VLD will be required to sign in and will get a **Receipt**. Please be patient and make sure you receive and retain this receipt.

PEOs not traveling to Drop-off may leave the polling location once all of the above packing procedures are completed.

Thank you for working the polls!!

Close Polls